

JOHNSON JEWELERS Jewelry Repair Request Form

Fill out completely, sign, and return with your repair item. One form per item.

Name	
Address	
Phone ()	Email
Preferred method of contact – circle one Phone Email Text	
Item Type - circle one	
Ring Chain Pendant/Charm Bracelet Earring(s) Brooch/Pin Bead/Pearl Strand	
To determine our liability limit, please provide the value range of your item – circle one	
Under \$500 Under \$1000 Under \$2000 Under \$5000 Under \$10000	
Values of \$10,000 and over will require documentation and advance approval	
Describe the repair or modification requested:	
Is there anything special we need to know, eg. requested completion date, any specific concern or other request?	
Would you like an estimate of the cost? circle one Yes No	
If No - please provide approval to proceed up to \$ _____	
We will contact you if needed after a full examination of your item.	

Agreement:

I understand that Johnson Jewelers will have a limited ability to examine my item upon drop off. I ask Johnson Jewelers to be reasonably responsible for my item as described above and understand that their professional opinion of value may differ from my stated value. I agree Johnson Jewelers will have the opportunity to notify me of a change in the accepted liability limit, and that they will contact me to provide an estimate of the proposed work and fees. I agree to compensate Johnson Jewelers for the agreed upon fees completion, and will not expect them to remain responsible for my item after 60 days. I understand that Johnson Jewelers is not offering to act as an insurer of my item.

Signature	Date
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